



Care & Relief for the Young  
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## **CRY Jersey Privacy Notice**

This Privacy Notice explains what to expect when CRY Jersey ( Care & Relief for the Young) collects and uses your personal information. Please read carefully.

### **Our Promise**

CRY Jersey is committed to respecting your privacy and ensuring the personal information you have entrusted to us is processed and used in accordance with all applicable law concerning the protection of personal information and not to do anything with the information that you would not reasonably expect. This notice is being written in accordance with the Data Protection (Jersey) Law 2018.

### **How We Collect Personal Information**

We collect personal information directly from you when you make the decision to volunteer with CRY, when you donate to CRY or when you sign up to receive information about the work of CRY and our fundraising events.

We might also check or update your address and phone number from the Jersey telephone directory, almanacs or from other similar sources in the public domain. If you are 13 or under you must get parental/guardian's consent before you provide us with any personal information.

### **The Personal Information We Collect**

- Personal identifiers such as your title and name
- Contact details including postal address, email and telephone/mobile number
- Financial information such as your bank details
- Whether you are a Jersey tax payer
- Records of your contact with us

### **Sensitive Personal Data**

The Data Protection Act recognises some information as 'sensitive personal data'. This includes, but is not limited to, information which reveals your religious beliefs, race or ethnic origin. CRY will always treat any sensitive personal data we process with the greatest care and process the information in accordance with the Data Protection Act. Sensitive personal data is usually collected only in relation to volunteers.

### **Why We Collect Your Personal Information**

We collect your personal information:

- To assist in recruiting volunteers ( eg health records)
- To reclaim tax on donations if applicable
- To fundraise more efficiently.

## **Marketing Permissions**

We love sharing news about how your support is changing the lives of children, young people, their families and communities. This includes sending you information about our work, news, appeals, campaigns, events, information on volunteering and prayer requests.

**Email Marketing** - We will ask for your permission to contact you by email for marketing purposes

**Postal Marketing** – From time to time we may send you information about our work unless you have told us you would prefer not to receive this information by post

CRY Jersey is committed to respecting your choice to receive marketing communication. You can update your permissions and contact preferences at any time by calling us on 01534 618497 or emailing us at [cryjersey@gmail.com](mailto:cryjersey@gmail.com)

## **Fundraising**

CRY delivers vital interventions, which include supporting vulnerable pregnant mothers and their infants, providing safe water and sanitation facilities, malaria nets, life-saving surgery, helping families to secure a more stable income, vocational skills training, HIV and AIDS education, testing and prevention and child protection, etc. Fundraising is essential for CRY to make a lasting difference in the lives of Children and young people in need.

## **Who We Share Your Information With**

On occasions and with your express knowledge and consent, CRY Jersey may share your information with CRY UK our parent charity. Other than this, we will not share your details with any third party outside of our organisation.

## **How Long We Keep Your Data**

CRY Jersey will only keep your personal information for as long as it is required and in accordance with statutory requirements.

## **Your Information Rights and Choices**

The Data Protection Act (DPA ) gives you the right:

- To request in writing and securely obtain copies of the personal information CRY holds about you
- To correct or update your personal information processed by CRY
- To request CRY to stop using your personal information for marketing purposes or for any other purpose where there is no legal requirement for continued processing

## **Reporting Concerns or Compliments**

Please contact us if you wish to raise a concern about CRY's handling of your personal information, or compliment what you think we have done well. You also have the right to lodge a complaint with a supervisory authority about how we manage your data.

## **Changes to This Privacy Notice**

CRY Jersey will review this privacy notice regularly and may update it at any time for example, in the event of changes in law or how we operate. If there are any significant changes in the way we process your personal information we will provide a prominent notice on the CRY UK website at [www.cry.org.uk](http://www.cry.org.uk) or send you a notification.